SILICOMP-AQL

Vigil@nce

vigilance.aql.fr

Survey on vulnerabilities, their solutions and news

Every day, new vulnerabilities are discovered on computer systems. Solutions for those vulnerabilities have to be daily applied on networks.

Every day, new information related to security of computer systems are published.

Vigil@nce tracks information about vulnerabilities, their solutions, and news. Their knowledge permit you to secure your computer system.

Vigil@nce : two surveys

Vigil@nce proposes ***two surveys***.

First survey tracks ***vulnerabilities and their solutions***. Information are ***studied in detail***. All data is available on Vigil@nce web server. This server permits to add comments, and to plan solutions to apply in an ***agenda***.

Second survey tracks information about ***news***. These information are ***synthetic***, and link to external web sites.

This document describes Vigil@nce's service. To obtain more information, feel free to contact us or to ask for a free trial period.

Vigil@nce is available in English since September 1st 2005, and in French since January 7th 1999.

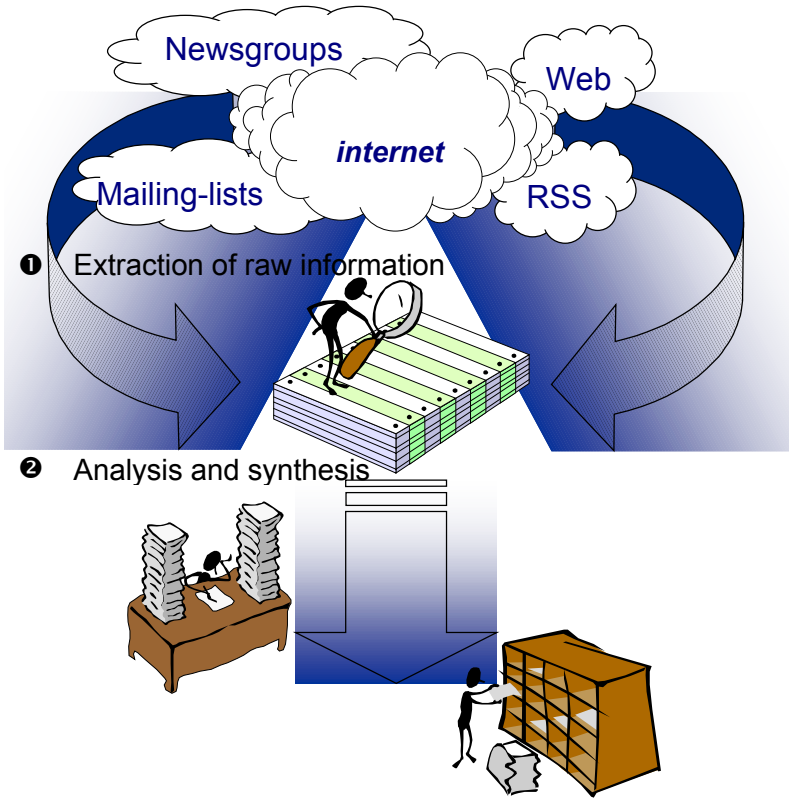
Vigil@nce : team's work

Each workday, Vigil@nce team searches internet to find ***public information*** about tracked surveys. The work is organized in three steps:

- **Step 1 :** Raw information is ***extracted*** from thousands of sources (web, newsgroups, mailing-lists, organizations, etc.) selected for their specialization in security of information systems.

- **Step 2 :** Raw information is ***analyzed*** by a dedicated specialist team. Relevant information is selected according to criteria such as the technical credibility of a vulnerability or a solution, cross-checking between different information sources, etc.

- **Step 3 :** Relevant information resulting from step 2 is ***sorted and stored*** in a database, where it is made available as technical sheets.



Web service

Information about vulnerabilities and their solutions are available on Vigil@nce web server.

Technical sheets are available in HTML, text and XML format, and notably contain:
- title, synthesis, ***description***
- list of related ***products***
- ***references***
- information ***sources***
- etc.

Each sheet can be searched using ***search criteria***:
- ***text*** search
- ***product*** search
- ***references*** search (Vigil@nce is CVE compatible since February 24th 2004)
- ***date*** search
- ***gravity*** search
- etc.

Email service

Sheets are sent by email, depending on gravity level defined by subscriber:
- ***an email for each sheet***, during day
- an email during day for most important sheets, and other sheets are grouped in a daily synthesis
- ***a daily mail*** grouping all sheets

Service initialization

An ***administrator account*** is sent by postal mail to subscriber. Using this login, administrator can connect to web site to read vulnerability and solution sheets. He also receives them by email.

Administrator creates ***user accounts***, to distribute to employees. Users create or select **perimeters**, corresponding to their systems.

Here is an example. Administrator creates users Andy and Peter.

Then, administrator creates two perimeters:
- perimeter A : Linux and Apache
- perimeter B : Microsoft Windows and Exchange

Finally, he associates perimeters to users:
- Andy has perimeter A
- Peter has both perimeters

Since then, each user ***filters searches*** on web server, and receives emails related to ***union of chosen perimeters***.

Obviously, Vigil@nce team can create users and perimeters during registration initialization, according to subscriber choices.

Agenda of solutions to apply

Vigil@nce web server also permits to plan execution of solutions, using an agenda.

Users can ***plan each solution*** ("to do before...") for chosen perimeters. Agenda lists ***tasks to do***, and indicates those ***finished***.

This ***agenda*** permits to follow system securing progress.

All users of a same subscriber accesses to tasks of other users. To compartment this sensitive information, two distinct subscriptions have to be registered.

Trial period
To discover service presented in this document, a ***free trial period*** can be requested at:
http://vigilance.aql.fr/essai.php

Tracked products
Vigil@nce service exclusively tracks vulnerabilities related to a ***product list***. This list is available at:
http://vigilance.aql.fr/produits.php

An option permits to add products which are not in this list.

Copy of web site on cdrom
A ***cdrom***, containing a browsable copy of web site, is available as an option. This cdrom, delivered by postal mail, does not have search features, and its usage is restricted to subscriber. Information on this cdrom are limited to past two years.

Access to XML exports
An option proposes ***Vigil@nce's data in XML format***, for specific applications, restricted to subscriber's usage. Subscriber can download them daily.

Dedicated hosting
A dedicated hosting option is also available. This server can be located in subscriber's network.

Vigil@nce : survey on news

Web service

Information about news are available on Vigil@nce web server.

Technical sheets are available in HTML, text and XML format, and notably contain:
- title, an optional ***description***
- ***links*** to external web sites

Each sheet can be searched using ***search criteria***:
- ***text*** search
- ***topic*** search
- ***references*** search (Vigil@nce is CVE compatible since February 24th 2004)
- ***date*** search
- ***gravity*** search
- etc.

Those sheets are ***concise*** and invite user to consult web sources.

Email service

Sheets are sent by email, depending on gravity level defined by subscriber:
- ***an email for each sheet***, during day
- an email during day for most important sheets, and other sheets are grouped in a daily synthesis
- ***a daily mail*** grouping all sheets

Service initialization

An ***administrator account*** is sent by postal mail to subscriber (it is the same for vulnerabilities survey). Using this login, administrator can connect to web site to read news sheets. He also receives them by email.

Administrator creates ***user accounts***. Each user ***selects its topics***.

Each user ***filters searches*** on web server, and receives emails related to ***chosen topics***.

Obviously, Vigil@nce team can create users and select topics during registration initialization, according to subscriber choices.

Trial period

To discover service presented in this document, a ***free trial period*** can be requested at:
http://vigilance.aql.fr/essai.php

Tracked topics

Vigil@nce service exclusively tracks news related to topic:
- ***main viruses***

An option permits to add topics which are not in this list.

Copy of web site on cdrom

A ***cdrom***, containing a browsable copy of web site, is available as an option. This cdrom, delivered by postal mail, does not have search features, and its usage is restricted to subscriber. Information on this cdrom are limited to past two years.

Access to XML exports

An option proposes ***Vigil@nce's data in XML format***, for specific applications, restricted to subscriber's usage. Subscriber can download them daily.

Vigil@nce : access conditions

To access service, subscriber has to indicate:
- personal details of ***a person in charge***
- personal details of ***a technical representative*** (can be the same person)
- a signed **confidentiality agreement**

Confidentiality agreement indicates notably that information must not be shared between several departments of a company. ***Each department must have its own subscription***.

Registration form is the easier way to register to Vigil@nce :
http://vigilance.aql.fr/documents.php
This registration form is an autonomous order form, but can also be attached to subscriber order-slip accordingly to its usual administrative procedure.

On request, a personalized offer can be sent by postal mail.

Vigil@nce : commercial conditions

Subscription is ***annual***.
The ***whole registration fee will be charged once the survey is initialized***.
Indicated prices are valid until **31/12/2005**.

Standard subscription

1 year of vulnerabilities survey	5 500 € VAT ex.
1 year of news survey	2 000 € VAT ex.
1 year of vulnerabilities and news surveys	6 500 € VAT ex.

Options which can be added to chosen standard subscription

1 new product for vulnerabilities survey	170 € VAT ex.
1 new topic for news survey	*contact us*
1 cdrom associated to vulnerabilities subscription	50 € VAT ex.
1 cdrom associated to news subscription	30 € VAT ex.
1 cdrom associated to vulnerabilities and news subscription	60 € VAT ex.
12 cdrom associated to vulnerabilities subscription (monthly)	500 € VAT ex.
12 cdrom associated to news subscription (monthly)	300 € VAT ex.
12 cdrom associated to vulnerabilities and news subscription (monthly)	600 € VAT ex.
1 year of access to XML exports	*contact us*
1 year of dedicated hosting	*contact us*